

PHONE LOST OR STOLEN?

Print and keep this sheet somewhere other than your phone. Do NOT write passwords, passcodes, account numbers or recovery codes here.

1 SECURE THE PHONE

- ☐ iPhone: open <https://icloud.com/find> on another device; select your phone; use Mark as Lost.
- ☐ Android: open <https://android.com/find>; select your phone; use Mark as lost.
- ☐ If stolen, do not go to a location shown on a map or confront anyone.

2 PROTECT ACCOUNTS AND YOUR PHONE NUMBER

- ☐ If the phone was unlocked or a passcode was exposed, urgently review your main email, Apple/Google and banking accounts from a trusted device.
- ☐ Call your carrier using its official number. Ask about line suspension, SIM-swap/port-out protection and how you will receive recovery codes.
- ☐ Review financial activity; report unauthorized transactions promptly.

3 AVOID COSTLY MISTAKES

- ☐ Never share verification codes or remove a stolen iPhone from Find My because of a message claiming the phone was found.
- ☐ Remote erasure is difficult to reverse. Android location tracking ends after a factory reset; Apple Find My may continue locating eligible iPhones after erasure.
- ☐ If your device-finding feature was never enabled, focus on accounts, carrier and financial protection.

4 RECORD ACTIONS

- ☐ Date/time last seen: _____
- ☐ Carrier / official phone number: _____
- ☐ Report or case number: _____
- ☐ Action taken / time: _____
- ☐ Trusted family helper (optional): _____

Official help: [Apple support.apple.com/en-us/101593](https://support.apple.com/en-us/101593) | [Google support.google.com/android/answer/6160491](https://support.google.com/android/answer/6160491) | [FTC consumer.ftc.gov](https://www.ftc.gov/consumer)

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